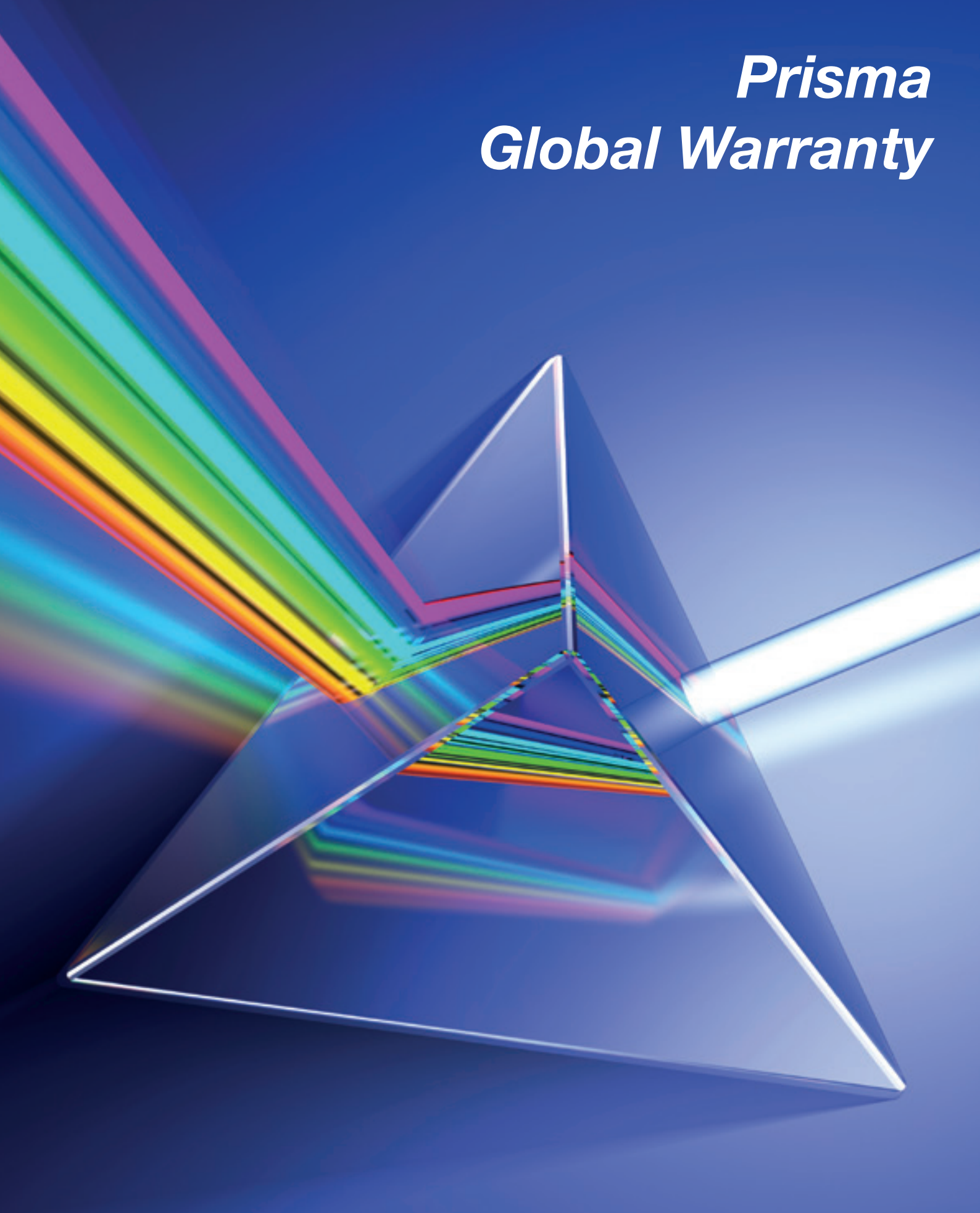


Prisma Global Warranty



English version

vernites[®]
CHEMICAL GROUP

Prisma

5/10 years Warranty



QUALITY OF THE WOOD
DESIGN OF THE PRODUCT
COATING SYSTEM
INSTALLATION ON SITE
EXTENSION OF THE WARRANTY

Warranty for the coating of externally exposed doors, windows and wooden products

Vernites S.r.l. produces wood coatings that improve and protect the items we have in our homes. For more than 50 years, with the collaboration of the best Italian and European research agencies, special resins and raw materials that contribute to the formation of high performance interior and exterior coatings are selected and processed.

After several years of devoted work, Vernites has created products that are a certainty a warranty that may involve for the coating manufacturer, the distributor, the fitter/the applicator and the end user.

The “Prisma” warranty is a philosophy that completely covers the constructive aspects, the design, the quality of the wood selected, the coating system used, the installation of manufactured articles and its maintenance over time.

“Prisma” makes use of:

- Wood protector: a solution designed specifically to protect the lignin of wood. This penetrates into the wood fibres and greatly increases the resistance of the article outside.
- Primer (also referred to as “preservatives”): a solution that penetrates into the wood fibres, gives a pleasant colour and offers a perfect base to the rest of the coating cycle.
- Intermediate solution: a product that penetrates and protects all parts of the article, even the most hidden, and creates a continuous film even at the points where it is impossible to spray.
- Base: a solution that improves the aesthetic appearance of the coated item. In the pigmented cycles, blocks the leaking of resins and tannins from the wooden article.
- Finish: product that determines the aesthetic appearance, the protection and duration of the treated article; it can be clear or pigmented, glossy or matte. The presence of nanotech components ensures better resistance to UV radiation.

The conditions for the validity of the warranty:

- Strictly observe the indications on the Vernites technical data sheets.
- Keep the sales invoices to confirm the installation dates.
- Provide the end user with the Prisma warranty contract for the fitter/applicator.
- Provide the end customer with instructions for the periodic maintenance and the retouching procedure in case of damage.

Vernites reserves the right to choose whether to proceed at its own expense, with the recoating or the replacement of the parts. Additional rights of reimbursement are excluded from the warranty. This warranty does not limit the validity of any legal warranties.

The cycles guaranteed are as follows:

7271 cycle guaranteed “Prisma 8 years transparent for conifer”

Product applied	Method of application	Drying (hours)	Thickness (micron)
Preservative Extragrund or Eco Vernicarpenner coloured	Brush, dipping, flow coating	4 - 6	50
Eco Supernova intermedio	Flow coating	6	80
Sanding	Sanding with 280-320 grit or brushing		
Eco Megatix HRS larice/hemlock/noce/nocciola	Airless or airmix spray	12 - 24	300

■ *Essences suitable for the above coating cycle: WHITE FIR, RED FIR, SWEDEN PINE, YELLOW PINE, HEMLOCK, DOUGLAS, LARCH, CANADIAN CEDER, OKUMÈ, LIGHT MERANTI, DARK MERANTI, SAPELLI, SIPO MAHAGONI, NIANGON.*

The warranty will be 8 years for windows and 6 for shutters.

■ *The following essences are excluded from this coating cycle: OAK, WHITE OAK, RED OAK, CHESTNUT, ASH, IROKO, FRAMIRÈ, TEAK, EUCALIPTUS, BRASILIAN CEDER, RUSSIAN LARCH, MDF.*

72871 cycle guaranteed “Prisma 10 years transparent for conifer”

Product applied	Method of application	Drying (hours)	Thickness (micron)
Preservative Extragrund or Eco Vernicarpenner coloured	Brush, dipping, flow coating	4 - 6	50
Eco Supernova intermedio	Flow coating	6	80
Eco Supernova fond hemlock or Eco Megatix HRS larice/hemlock/noce/nocciola	Airless or airmix spray	6	125
Sanding	Sanding with 280-320 grit or brushing		
Eco Megatix HRS larice/hemlock/noce/nocciola	Airless or airmix spray	12 - 24	250

■ *Essences suitable for the above coating cycle: WHITE FIR, RED FIR, SWEDEN PINE, YELLOW PINE, HEMLOCK, DOUGLAS, LARCH, CANADIAN CEDER, OKUMÈ, LIGHT MERANTI, DARK MERANTI, SAPELLI, SIPO MAHAGONI, NIANGON.*

The warranty will be 10 years for windows and 8 for shutters.

■ *The following essences are excluded from this coating cycle: OAK, WHITE OAK, RED OAK, CHESTNUT, ASH, IROKO, FRAMIRÈ, TEAK, EUCALIPTUS, BRASILIAN CEDER, RUSSIAN LARCH, MDF.*

79871 cycle guaranteed “Prisma 5 years transparent for conifer natural effect”

Product applied	Method of application	Drying (hours)	Thickness (micron)
Preservative Extragrund or Eco Vernicarpenter coloured	Brush, dipping, flow coating	4 - 6	50
Eco Supernova intermedio	Flow coating	6	80
Eco Supernova fond hemlock or Eco Meganatur 0 gloss larice/hemlock/noce/nocciola	Airless or airmix spray	6	125
Sanding	Sanding with 280-320 grit or brushing		
Eco Meganatur 0 gloss larice/hemlock/noce/nocciola	Airless or airmix spray	12 - 24	250

■ *Essences suitable for the above coating cycle: WHITE FIR, RED FIR, SWEDEN PINE, YELLOW PINE, HEMLOCK, DOUGLAS, LARCH, CANADIAN CEDER, OKUMÈ, LIGHT MERANTI, DARK MERANTI, SAPELLI, SIPO MAHAGONI, NIANGON.*

The warranty will be 5 years for windows and 4 for shutters.

■ *The following essences are excluded from this coating cycle: OAK, WHITE OAK, RED OAK, CHESTNUT, ASH, IROKO, FRAMIRÈ, TEAK, EUCALIPTUS, BRASILIAN CEDER, RUSSIAN LARCH, MDF.*

72872 cycle guaranteed “Prisma 8 years transparent for broadleaf”

Product applied	Method of application	Drying (hours)	Thickness (micron)
Preservative Eco Latygrund Coloured	Brush, dipping, flow coating	4 - 6	50
Eco Supernova intermedio	Flow coating	6	80
Eco Supernova fond hemlock or Eco Megatix HRS larice/hemlock/noce/nocciola	Airless or airmix spray	6	125
Sanding	Sanding with 280-320 grit or brushing		
Eco Megatix HRS larice/hemlock/noce/nocciola	Airless or airmix spray	12 - 24	250

■ *Essences suitable for the above coating cycle: OAK, WHITE OAK, RED OAK, CHESTNUT, ASH.*

The warranty will be 8 years for windows and 6 for shutters.

■ *The following essences are excluded from this coating cycle: IROKO, FRAMIRÈ, TEAK, EUCALIPTUS, BRASILIAN CEDER, RUSSIAN LARCH, MDF, WHITE FIR, RED FIR, SWEDEN PINE, YELLOW PINE, HEMLOCK, DOUGLAS, LARCH, CANADIAN CEDER, OKUMÈ, LIGHT MERANTI, DARK MERANTI, SAPELLI, SIPO MAHAGONI, NIANGON.*

7871 cycle guaranteed “Prisma 6 years transparent for conifer”

Product applied	Method of application	Drying (hours)	Thickness (micron)
Preservative Extragrund or Eco Vernicarpenter coloured	Brush, dipping, flow coating	4 - 6	50
Eco Supernova intermedio	Flow coating	6	80
Sanding	Sanding with 280-320 grit or brushing		
Eco Ultratix larice/hemlock/noce/nocciola	Airless or airmix spray	12 - 24	300

■ *Essences suitable for the above coating cycle: WHITE FIR, RED FIR, SWEDEN PINE, YELLOW PINE, HEMLOCK, DOUGLAS, LARCH, CANADIAN CEDER, OKUMÈ, LIGHT MERANTI, DARK MERANTI, SAPELLI, SIPO MAHAGONI, NIANGON.*

The warranty will be 6 years for windows and 5 for shutters.

■ *The following essences are excluded from this coating cycle: OAK, WHITE OAK, RED OAK, CHESTNUT, ASH, IROKO, FRAMIRÈ, TEAK, EUCALIPTUS, BRASILIAN CEDER, RUSSIAN LARCH, MDF.*

78871 cycle guaranteed “Prisma 8 years transparent for conifer”

Product applied	Method of application	Drying (hours)	Thickness (micron)
Preservative Extragrund or Eco Vernicarpenter coloured	Brush, dipping, flow coating	4 - 6	50
Eco Supernova intermedio	Flow coating	6	80
Eco Supernova fond hemlock or Eco Ultratix larice/hemlock/noce/nocciola	Airless or airmix spray	6	125
Sanding	Sanding with 280-320 grit or brushing		
Eco Ultratix larice/hemlock/noce/nocciola	Airless or airmix spray	12 - 24	250

■ *Essences suitable for the above coating cycle: WHITE FIR, RED FIR, SWEDEN PINE, YELLOW PINE, HEMLOCK, DOUGLAS, LARCH, CANADIAN CEDER, OKUMÈ, LIGHT MERANTI, DARK MERANTI, SAPELLI, SIPO MAHAGONI, NIANGON.*

The warranty will be 8 years for windows and 6 for shutters.

■ *The following essences are excluded from this coating cycle: OAK, WHITE OAK, RED OAK, CHESTNUT, ASH, IROKO, FRAMIRÈ, TEAK, EUCALIPTUS, BRASILIAN CEDER, RUSSIAN LARCH, MDF.*

78820 cycle guaranteed “Prisma 6 years transparent for broadleaf”

Product applied	Method of application	Drying (hours)	Thickness (micron)
Basegrund clear	Brush, dipping, flow coating	4 - 6	50
Preservative Eco Latygrund Coloured	Flow coating	4 - 6	50
Eco Supernova fond hemlock or Eco Ultratix larice/hemlock/noce/nocciola	Airless or airmix spray	6	125
Sanding	Sanding with 280-320 grit or brushing		
Eco Ultratix larice/hemlock/noce/nocciola	Airless or airmix spray	12 - 24	250

■ *Essences suitable for the above coating cycle: OAK, WHITE OAK, RED OAK, CHESTNUT, ASH.*

The warranty will be 6 years for windows and 5 for shutters.

■ *The following essences are excluded from this coating cycle: IROKO, FRAMIRÈ, TEAK, EUCALIPTUS, BRASILIAN CEDER, RUSSIAN LARCH, MDF, WHITE FIR, RED FIR, SWEDEN PINE, YELLOW PINE, HEMLOCK, DOUGLAS, LARCH, CANADIAN CEDER, OKUMÈ, LIGHT MERANTI, DARK MERANTI, SAPELLI, SIPO MAHAGONI, NIANGON.*

78812 cycle guaranteed “Prisma 6 years transparent for broadleaf”

Product applied	Method of application	Drying (hours)	Thickness (micron)
Preservative Eco Latygrund Coloured	Brush, dipping, flow coating	4 - 6	50
Eco Supernova intermedio	Flow coating	6	80
Eco Supernova fond hemlock or Eco Ultratix larice/hemlock/noce/nocciola	Airless or airmix spray	6	125
Sanding	Sanding with 280-320 grit or brushing		
Eco Ultratix larice/hemlock/noce/nocciola	Airless or airmix spray	12 - 24	250

■ *Essences suitable for the above coating cycle: OAK, WHITE OAK, RED OAK, CHESTNUT, ASH.*

The warranty will be 6 years for windows and 5 for shutters.

■ *The following essences are excluded from this coating cycle: IROKO, FRAMIRÈ, TEAK, EUCALIPTUS, BRASILIAN CEDER, RUSSIAN LARCH, MDF, WHITE FIR, RED FIR, SWEDEN PINE, YELLOW PINE, HEMLOCK, DOUGLAS, LARCH, CANADIAN CEDER, OKUMÈ, LIGHT MERANTI, DARK MERANTI, SAPELLI, SIPO MAHAGONI, NIANGON.*

83339 cycle guaranteed “Prisma 6 years pigmented”

Product applied	Method of application	Drying (hours)	Thickness (micron)
Eco Verniprotect white	Brush, dipping, flow coating	2 - 4	80
Eco Specialfond white	Airless or airmix spray	2 - 4	200
Eco Specialfond white	Airless or airmix spray	8 - 12	200
Sanding	Sanding with 280-320 grit or brushing		
Eco Ultralack white	Airless or airmix spray	12 - 24	300

■ *Essences suitable for the above coating cycle: WHITE FIR, RED FIR, SWEDEN PINE, HEMLOCK, CANADIAN CEDER, OKUMÈ, LIGHT MERANTI, DARK MERANTI, SAPELLI, SIPO MAHAGONI.*

The warranty will be 6 years for windows and 5 for shutters.

■ *The following essences are excluded from this coating cycle: YELLOW PINE, DOUGLAS, LARCH, NIANGON, OAK, WHITE OAK, RED OAK, CHESTNUT, ASH, IROKO, FRAMIRÈ, TEAK, EUCALIPTUS, BRASILIAN CEDER, RUSSIAN LARCH, MDF.*

83229 cycle guaranteed “Prisma 7 years pigmented”

Product applied	Method of application	Drying (hours)	Thickness (micron)
Eco Verniprotect white	Brush, dipping, flow coating	2 - 4	80
Ecopur fond 2k white cat.10%	Airless or airmix spray	2 - 4	200
Ecopur fond 2k white cat.10%	Airless or airmix spray	8 - 12	200
Sanding	Sanding with 280-320 grit or brushing		
Eco Ultralack white	Airless or airmix spray	12 - 24	300

■ *Essences suitable for the above coating cycle: WHITE FIR, RED FIR, SWEDEN PINE, YELLOW PINE, HEMLOCK, DOUGLAS, LARCH, CANADIAN CEDER, OKUMÈ, LIGHT MERANTI, DARK MERANTI, SAPELLI, SIPO MAHAGONI, NIANGON, OAK, WHITE OAK, RED OAK, CHESTNUT, ASH. The warranty will be 7 years for windows and 6 for shutters.*

■ *The following essences are excluded from this coating cycle: IROKO, FRAMIRÈ, TEAK, EUCALIPTUS, BRASILIAN CEDER, RUSSIAN LARCH, MDF.*

Warranty Conditions of products for professional use.

1. Obligations of the supplier

It is stated that the coating cycle specified above is composed of products exclusively for professional/industrial use and are therefore not intended for customers called "consumer".

In this regard, the supplier guarantees the suitability of its products when correctly applied through appropriate equipment, in environments adequate for professional use referring to the afore-mentioned products that must always be used within the expiry times indicated on the labels affixed to the tin.

The coating cycle specified in this document has a functionality of weather resistance of approximately 5-10 years when all the products listed are applied in accordance with the instructions of the supplier and in accordance with the state of the art.

The supplier commits, in the context of the warranty issued and relatively to the coating cycle indicated above, to examine every issue and/or problem that its purchasers may complain about. This in order to identify and eliminate as well as to remove the possible cause of the alleged complaint.

If the parties dispute the nature and resolution of the cause of the "defects" of the coating cycle being complained about (defects of which the supplier of the products should be notified, in writing, no later than 7 days from the discovery of any issue concerning the afore-mentioned coating cycle), the parties shall appoint their own defence expert as the dispute cannot be settled amicably.

The costs of the individual expert reports will be charged to the party deemed responsible for the damage by the Court of Busto Arsizio (Varese) Italy.

The court and the Jurisdiction of the Court of Busto Arsizio (Varese) are irrevocable and the purchaser, with the mere purchase of VERNITES S.r.l. products, explicitly accept this condition, including that of the warranty, in accordance with and for the effects of Arts. 1341 and 1342 of the Civil Code.

The **supplier** and **fitter** and/or the **applicator** are both liable for the above coating cycle, each for the Italian legislation in force. The supplier's liability is limited to restoring only what is necessary to repair the alleged damage and/or defect.

2. Obligations of the fitter

Any warranty that goes beyond that described in paragraph 1 is the sole responsibility of the **fitter** and/or **applicator**.

In particular, the **fitter** is committed to produce its own articles according to the state of the art and in accordance with the EN standards and the national directives.

The absence of or partial or incorrect execution that does not reflect the National Regulations and Directives in force may result in the forfeiture of any warranty by the supplier.

3. Application of the coating products

The application of coating products must also be in accordance with the contents of the Technical Data Sheets (TDS) in force.

If the application of the coating cycle in question is different from the specifications and the instructions of the supplier, such differences will lead to the exclusion of liability and of the warranty of the supplier.

4. Warranty toward third parties

The **fitter** and/or **the applicator** must provide the warranty for its customers, by issuing the "Prisma warranty contract for the fitter/applicator".

The **fitter** and/or **the applicator** must provide the supplier with a copy of the "Prisma warranty contract for the fitter/applicator" that the former will issue and that will thus involve the coating cycles of VERNITES S.r.l.

The "Prisma warranty contract for the fitter/applicator", issued by the purchaser to its customer, should in any case contain the commitment by the end customer to carry out, at least once a year, an inspection of the window and door frames (wood products) and, where necessary, perform routine maintenance as described below.

As such, the final customer must immediately remove any sign of wear and/or accidental defect. If this is not possible, the same must report any issue to its **fitter and/or applicator**.

The following are excluded from this warranty:

- Damage and/or defects that have occurred during or after installation due to atmospheric agents, such as storms or hail, or any case of improper treatments (for example: use of unsuitable detergents, aggressive adhesive tapes, damage by animals, etc.).
- Normal wear and tear, which could result, for example, in a decrease of the surface gloss, a chromatic variation of the wood, a small crack including the leaking of resin from the wood. For some of these drawbacks, the reference standard is the European EN-927.
- Swelling of the wood due to an excess of moisture in the construction site or at a later date.

- Chromatic differences that may arise depending on the wood used.
- Colours that are not standard and are not included in the range and production of the supplier are in any case not covered by the warranty.
- Any defects as a result of mistakes in the design and manufacture of wooden products including damage during their installation or the incorrect application of coating cycles will result in the warranty being null and void.
- All damages due to the points listed above.

5. Other clauses

This warranty shall enter into force and will be tacitly accepted by the purchaser on the date of delivery of the VERNITES S.r.l. products.

The terms and conditions of sale refer to those provided for the wholesale between business entities, thus excluding any legislation regarding the rights of consumers.

In agreement with the afore-mentioned, the Purchaser, with the purchase of coating products of the above-mentioned VERNITES S.r.l., declares being able to produce its own door and window frames (and/or wood products) in accordance with the state of the art with the most advanced technologies available.

The supplier states that, for the correct application of the coating, it is necessary to comply with the instructions of the supplier described in the application cycles and/or in the technical data sheets for each product.

In particular, and for the purpose of the warranty of the application cycles listed above, the supplier emphasises that:

- it is important that the untreated wood support has a moisture content between 12 and 14%;
- the frames compromised by mechanical damage by the machines for the processing of wood products must be discarded and restored;
- frame profiles with rounded corners must be used (>2 mm. minimum radius);
- it is necessary to check and remove any open joint of the wood;
- an appropriate and suitable sealant must be used for the headers and the joints of the wood (post and beam of frames);
- the thickness of the coating film must be applied according to the indications of the technical data sheets (never less than 100-120 microns dry for the transparent cycles and 200 for the pigmented cycles). This amount of coating product can be achieved with one or several finish coats. Thicknesses lower than the above indicated will not achieve the optimum performance of the above coating products;
- during application of the coating cycles, the air humidity must be less than 70%, but higher than 30%;
- during application of the coating cycles, the minimum temperature of the environment must not be less than 10°C;
- the drying times of the coating cycle must always be respected. If necessary, use an automatic system for rapid drying compatible with the application cycle in question;
- the treated surfaces must not be exposed to the outside for at least 4 days from the date of the end of the coating cycle so as to guarantee the perfect curing of the film of coating products;
- It is important to keep present that the duration of the coating film is directly proportional to the application of the same. Any possible formation of microfoam should therefore be avoided even if this forms accidentally with the equipment;
- careful attention must be paid to cleaning articles of the finished wood products. In fact, cleaning products of a certain aggressiveness should not be used. The use of neutral detergents is therefore recommended;
- avoid the presence of holes and hollows where water could collect, external parts must have a slope of at least 15% to facilitate descent of the water;
- glass should be properly sealed, not at its end point but with a continuous edge seam between the glazing bead and the glass itself. Use sealants suitable for waterbased products;
- products should be correctly installed. For the frames mounted at less than 10 cm from the façade, the warranties of blind screens are applicable, whilst shutters must be fitted at least at 6 mm. raised from the window sill. Perfectly seal wire covers and frames to avoid the collection and infiltration of water.

6. Warranty Extension

Use of the product **Rinnova** is required to prolong and ensure the duration of the film of the application cycle; by applying this product ordinarily every six months, it is possible to keep the wooden product exposed to weathering and atmospheric agents in the better conditions.

The **Rinnova** kit also includes a detergent to be used for the routine cleaning of the frame. After the necessary cleaning of the wooden product, **Rinnova** may then be applied.

In order to avoid the formation of rings, the application of **Rinnova** must be performed in the shade and with optimum atmospheric conditions when using water based coating products.

The indications in the latest versions of the supplier's technical data sheet must therefore be strictly observed.

The use of **Rinnova** enables the extension of an additional 12 months of warranty.

7. Reference to the Law

For that not expressly agreed in this document, the rules of Italian Law shall apply.

8. Disputes - Jurisdiction

In the event of a dispute with regard to this warranty and the conditions of sale and on the assumption that such disputes cannot be settled amicably, the Court and the Jurisdiction of competence, for every possible dispute between the parties, will be that in Busto Arsizio (Varese, Italy), as better stated and described in paragraph 1 of this contract.

Except in those necessary cases governed by the Law on the matter of mediation, this contract does not adhere and will not be subject to any mediation prior to any judicial dispute.

9. Handling of complaints

When a fitter/applicator identifies a defect on the coated surface of an external door or window or of a main door that may be attributable to the Vernites coating, the same must notify in writing within 30 days of appearance of the defect the Vernites Technical Service at the address info@vernites.it or to the fax number +39 0331 669891.

Firstly, the company will check registration of the customer to Vernites-club.com, after which the representative for Vernites will visit the site of the customer and will verify that the product has been manufactured according to the specific requirements and that the coating has been applied according to the indications of the technical datasheet.

The technician will prepare a report and the fitter/applicator will receive within 30 days of communication of the complaint a report on the causes that have generated the damage and a detail of the remedial measures to undertake.

At this point the fitter/applicator may accept the version of the facts proposed or request a further "super partes" technical report. Where the fault is attributed to the Vernites products, the company will bear the entire cost of recoating or replacement and the costs of the said report. If however, the cause of the defect is attributed to other factors, the fitter/applicator will bear the costs of the repair of doors and windows and of the same report.

In practice, Vernites proposes the use of a contract report, indicating as impartial arbitrator Catas, chosen for its technical competence matured over the years.

Until the conclusion of the technical report and the consequent establishment of the causes, recovery procedures and any other aspect, the fitter/applicator is advised not to intervene on the products, subject of the complaint. Failure to respect this could result in the loss of rights by the same.

By purchasing the VERNITES S.r.l. products, the fitter/ applicator specifically accepts the entire content and conditions specified herein.

vernites
CHEMICAL GROUP

Alessandro Testa

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